



Wedding Cake Contract

Save-the-Date Deposit

We are often booked 6 months to a year in advance. If you are unable to schedule a consultation and tasting with us in the near future, but you are sure you want us to create your cake for you, you may wish to consider making a Save-the-Date deposit of \$25. This deposit is *non-refundable*. The deposit enables us to reserve time for your cake creation and delivery or pick-up to be determined. The deposit will count towards your final total.

Contact Information:

Bride's Name:

Address:

Address:

Phone:

Email:

Groom's Name:

Address:

Address:

Phone:

Email:

Alternate Contact Name:

Address:

Phone:

Email:

Photographer:

Phone Number:

Email:

Florist:

Phone Number:

Email:

Event Information:

Date of wedding reception (date cake is to be delivered):

Time of the wedding reception:

Preferred time window for cake delivery:

If you will be picking up your cake and setting it up yourself, what time would you prefer to pick up the cake from the bakery:

Location of the Delivery:

Wedding Day Contact Name and Phone Number:

Delivery or Pick Up

Delivery is normally scheduled the week of the event, but will normally be scheduled for about 2 hours prior to the reception or within venue time requests.

Any cake three (3) tiers or larger must be delivered by Simple Simon Bakery – no exceptions.

Accidents/Weather – While we take our responsibilities very seriously, there may be some extreme conditions, such as accidents or inclement weather, which may prevent us from fulfilling our obligation. Please keep your contact information and alternate contacts up to date so that we may notify you of any situation that may have occurred or may be anticipated. With good communication, there is a much better chance of working out a reasonable solution to any situation.

It is your responsibility to check the cake upon pick up or delivery. Once you leave with it or the delivery person leaves your premises, No Refunds. We are not responsible for how it is handled, where you place it, or what you do with it once it is out of our hands.

Refunds are provided if:

- We fail to deliver or if we fail to have your cake ready for pick up on the date specified at the frame of order, not including events of Mother Nature that may prevent delivery until a later date. That's it.

We do not provide refunds if:

- The customer or someone ordering for them gives us the wrong date, address for delivery, or time.
- We are not responsible for any additional expenses that you may receive because of wrong date, address or time given.
- Refunds requested due to style, decorations, color/shade/tint, size of decorations or misunderstanding about the design, misunderstanding of the overall general design concept, ordering a flavor you didn't like or failure to order what you actually wanted, imperfections caused by weather, heat, humidity, rain, ice, freezing, snow or other factors beyond our control will not be honored.

Customer Pick Up – Our bakery will not be responsible for damages to your cake ***once it leaves our facility***. Please keep the cake cool and away from the sun to prevent softening and melting.

Cake Table Setup

If you want us to set up and decorate the cake table for you, please let us know in advance as we may need to bring special tools, equipment, etc. The table for the cake should be sturdy and level.

Payment Deadline Notice and Rental Agreement

If payment of final balance has not been received by the payment deadline, we reserve the right to terminate the agreement. In such event, we will have no further obligation hereunder and any deposits made to date will not be refunded.

Rental Equipment Return Due Date: The Tuesday following the Wedding

Changes and Cancellations

Changes – Reasonable changes to your order may be made up to 1 week prior to the event. Additional costs may be incurred depending on the nature of the changes.

Cancellation – If you notify us of a cancellation prior to the event, we will not refund the \$25.

Our Obligation

We take our obligation to provide your wedding cake as agreed in this contract very seriously. However, should an unforeseeable event occur which prevents us from fulfilling our obligation and we must cancel our agreement with you, we will refund your payment in-full. In addition, if at all possible we will work with you to find another qualified bakery to assist you with your wedding cake and will cooperate in transferring materials to the new bakery.

Liability for Mistakes – While we make every effort to provide exactly the flavors, fillings, decorations, sizes, shapes and colors you have requested, the creation of a wedding cake is an art and may be subject to slight variations and/or errors by the creator(s).

Photographs of Your Cake – We reserve the right to take and use our own photos of your cake(s) to use for marketing and promotional purposes, including advertising and promotion through our marketing partners, without compensation to you. We may also request photographs from your photographer for the same purpose again without compensation to you, though we may be able to credit the photographer in some marketing if agreed by us and the photographer.

Upon delivery and after the set up is complete, the care and protection of the cake becomes your responsibility.

Deposits for Rental or Loaned Equipment

We require a deposit on all rental or loaned equipment. The deposit amount is **\$100 via credit card**. If the equipment is returned in good condition by Tuesday after the event, \$75 will be credited back to your credit card.

Broken or missing parts/replacement costs: If you have chosen to keep the equipment or return it with missing or broken parts, you will be responsible for the replacement cost of the equipment. We will hold your deposit and charge your credit card or bill you for the additional charges.

I have read and understand and agree to comply with this agreement. I have received a copy of this contract for my records.

Signature _____

Date: _____

Signature _____

Date: _____

Credit Card Information

Credit Card Number:

Expiration Date:

CVV Number:

Billing Zip Code:

Numerical Address: